



FlinQ Foresight

A step into the future

FlinQ Foresight is a Parking Facility Management System based upon the latest technologies. This system has a web-based User Interface enabling users to connect from any workstation in the network. FlinQ Foresight inherits all the proven capabilities from its legacy FlinQ management system and integrates with diverse third-party systems to Visualize, Command and Report from one User Interface. In addition, FlinQ Foresight also supports a completely new set of features, including Active Directory Integration, workflows, business rules, call pushing, skill-based routing and many others. The main goal of FlinQ Foresight is to make the operator's job easier by seamlessly unifying disparate platforms into a powerful centralized control interface, that incorporates intuitive automated processes, easy access, optimum control and maximum efficiency.

Features

- > Web-based
- > Workflow based call handling with editor
- > User-friendly business rule configuration
- > Active Directory Integration
- > Using and creating different operator groups for handling
- > Call routing and pushing
- > Video integrations
- > Incident management support
- > Case forwarding
- > Case history with audio recording
- > Dashboards
- > Reporting
- > Video Wall Widget





Workflows

Utilizing the new workflow module, operators will be able to process events more easily and effectively. Thus, ensuring a clear and simple handling of events and guaranteeing quality.

Business Rules

Every call or incident can be accompanied by a set of business rules feature. Within the Business Rules feature you can control and automate workflow processes and define (automated) actions for the call or event. These business rules allow you to work more efficiently and perform without the need of an operator as an intermediary, empowering you to do more with fewer people. For example, certain calls or events can be forwarded to the right operator group.

Reporting

All operator activities, including call documentation, are stored in the FlinQ systems' database, enabling standard reporting for real-time management and audit trails.

Videowall Widget

In this release, we introduce a new Videowall widget. This feature integrates the FlinQ Foresight platform with VDG Sense's Video Wall, offering optimum control. Through a single interface you can change the layout, update live video panels with new cameras, and identify which monitors you would like to edit.



Dashboards

In FlinQ Foresight, Operators can create their own dashboards by adding or deleting widgets. These customizable dashboards allow users to easily harness the specific tools necessary to carry out their jobs. Furthermore, they can add floor plans that intuitively change based on incoming events. They can also choose whether the UI is displayed in day or night mode, depending on their aesthetic preference.

Knowledge Base

It's possible to link additional information about events, locations and devices through your own knowledge base, so your operators always have the correct information at hand.

About TKH Security

With over 25 years of experience and by listening to customer needs, we offer complete innovative solutions for security management, video surveillance, parking facility management, parking guidance and asset & site management. We have 17 offices across the world and are a member of [TKH Group N.V.](https://www.tkhgroup.com/)

For more information about the specific product detailed in this brochure, contact us at tkhsecurity.com.

