

Case Study

About Tamdeen Group

The Tamdeen Group of companies has grown into a driving force of development in the State of Kuwait to become a dynamic regional powerhouse. Innovation and diversity are the main pillars of the group with a focus on real estate, investment and entertainment.

The Challenge

Working alongside the Tamdeen Group, we were tasked with the implementation of our VMS in 10 retail, entertainment, and hospitality facilities such as the 360 Mall, Al Kout Mall, the Hyatt regency Hotel, SAMA Centers, the Souq Al Kout project, and a state-of-the-art international Tennis complex.

The main challenges focussed on:

- Compliance with the recent and stringent Ministry of Interior Regulations for Video Surveillance that was implemented in Kuwait.
- Event Driven Management – Through combination of our Video Management and Access Control system for an increased level of facility security based on customer requirements.
- Video Content Analytics – Crucial for use in public/crowded facilities with a focus on vehicle verification and intrusion detection.
- Efficient Data Management – Recording video from cameras in the required frame rate and resolution, with the possibility of keeping it for a specified number of days.
- Seamless Integration between our VMS, AC, and Intrusion systems.

The Outcome

- Implementation of our VMS across 10 large-scale facilities.
- Heightened security through innovative functionalities, giving the client a comprehensive overview of all cameras, alarm systems, event-driven information, and access control.
- Customizable solutions that fit with local regulations and the challenges of running facilities with large visitor numbers and increased risks.



The Solution



Manage events and react accordingly

Based on the customer requirements, event-driven management procedures were implemented where operators are automatically informed by an alarm when an exceptional activity of interest takes place. Integration with the IPROTECT control system was also implemented to add heightened security where the use of invalid cards or forced entry may occur.



Algorithms that analyse events

Video Content Analytics (VCA) is now featured at all sites and uses algorithms to analyse video streams that can identify events through license plate recognition and intrusion detection.



Bookmark suspicious events

Operator bookmarks allow users to flag those moments of interest for a specific camera, accompanied by user-defined text, which is always assigned to a specific date, and time. Our system is fully functional across all Tamdeen facility locations, allowing them to bookmark different kinds of events that need to be kept for future reference.



Testimonial

“In highly dynamic environments like this, the mood can change in a split second. That is why it’s paramount to implement an easy-to-use video security system that supports the security officers’ tasks. We train the security operators to work with our state-of-the-art security system and educate them about the special surveillance analytics that provide intelligence about the security status.”

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